

Congress of the United States
Washington, DC 20515

August 11th, 2023

The Honorable Louis DeJoy
Postmaster General and Chief Executive Officer
U.S. Postal Service
47 L'Enfant Plaza SW
Washington, D.C. 20260

Dear Mr. DeJoy,

I write to you with deep concern regarding ongoing mail delays across central and eastern regions of Virginia. Numerous constituents have contacted my office describing extremely limited mail delivery, including not receiving mail for an entire week or receiving only 20% of their typical mail delivery.

My office has been in contact with local Postal Service officials regarding these widespread delays, and the response I received stated “recent realignment and changes (new equipment)” at the Richmond processing facility have caused delays at some local post offices. There is a difference between a one-day delay and a one-week delay, and the impacts are especially felt in the rural parts of Virginia’s First Congressional District. Critical prescription medications are not being delivered to those who need them the most and small businesses are running out of stock, hurting their bottom lines.

Reliable mail delivery is crucial for our nation’s rural communities, and I am concerned that the USPS’s plan to consolidate mail deliveries into fewer trucks on fewer routes is only benefiting suburban and metropolitan areas while neglecting rural communities, including much of Virginia’s First Congressional District.

I respectfully request responses by September 15th to the following questions regarding the ongoing mail delays stemming from the Richmond distribution facility, and how the Postal Service is remedying these issues:

- What is currently being done to ensure that delayed mail from the Richmond facility is delivered as quickly as possible?
- What plan and policies are in place to remedy delays in service and prevent similar mail delays in the future?
- What measures are in place to prevent future realignments and equipment changes from impacting mail delivery?

- How will the Postal Service adjust its operations to provide efficient and timely mail delivery to rural regions of the country, including Virginia's First Congressional District?

I look forward to a substantive response to these questions, and I hope we can work together to ensure efficient and effective postal service to all Americans, regardless of where they live.

Sincerely,



Robert J. Wittman
Member of Congress

CC: Mr. Dane A. Coleman, Vice President, Processing Operations-Eastern Region
Mr. Scott Tosch, Director, South Atlantic Division Processing